CITY OF MARSHALL

COMMISSION AGENDA INFORMATION SHEET:

MEETING DATE: January 14, 2016

PROJECT: Consider a report on the number of citizens participating in the Service Line Warranty program as sponsored by the National League of Cities. (Public Services Director)

DESCRIPTION:
The Service Line Warranty program, wherein residents can pay a monthly price for a sewer or water line warranty in the event of private service issues, just completed its first year. According to Service Line Warranty of America, the following is a preliminary summary of accounts and activities for 2015 (they are still closing out their accounting for 2015):

- 257 active private sewer line warranties
- 25 active private water line warranties
- 9 claims were filed and paid in 2015
- Approximately a little over $1,000 will be sent to the City of Marshall as our portion for participation in 2015

The program covers up to $4,000 for each private sewer line repair at $7.75 a month; and/or $5.75 a month for private water line repairs. The City of Marshall receives $.50 cent per account, per month. Our program did not start until June of 2015, so all accounting to the City of Marshall is based on six months, not twelve.

COST:
No fiscal cost to the City of Marshall.

FUNDING:	**Acct. Name & No**	**Original Budget**
	N/A	- 0 -

RECOMMENDED CITY COMMISSION ACTION:
No action required - report presentation on the number of citizens participating in the Service Line Warranty program sponsored by the National League of Cities.

CITY CONTACT: J. C. Hughes, Public Services Director - 903-503-4503

ATTACHMENTS:
Email Summary for 2015 – Service Line Warranties of America

cc: File

JC Hughes

From: Jessica Long [JLong@UtilitySP.net]
Sent: Thursday, January 07, 2016 2:25 PM
To: JC Hughes
Subject: Enrollment Information

J. C.

Good afternoon! Ashley just told me that she had the pleasure of speaking with you this afternoon and that you are looking for some program details. Please keep in mind that we have only had the opportunity to run one campaign, which was for the External Sewer Line Warranty.

To date, there are 282 active enrollments; 257 in the External Sewer Line Warranty and 25 in the External Water Line Warranty. There have been 9 claims filed on the External Sewer Line Warranty and no claims have been filed on the External Water Line Warranty.

If you need further information, please don't hesitate to contact me. Also, just a friendly reminder that in the next month or two, I will be sending you the letter for the spring campaign for your approval.

Kind Regards,

Jessica Long
Business Development Specialist
National League of Cities Service Line Program Administrator

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