

**Transfer Fee (Transfer of residential account)**

A \$15 transfer fee will be charged to turn on a water meter at one location and off at another in connection with the transfer of service from one service address to another location.

**Reconnect Fee**

A \$45 nonrefundable reconnect fee will be charged to any customer reconnecting to the water system after a delinquent account has been disconnected for non-payment.

(If a request is made for an extension of time upon arrival of the billing department at a customer's residence on the day that cut-off's are performed for the past due or NSF accounts usually until (1:00pm of the same day), a \$25 trip fee will be assessed in addition to any other fees or charges.

**Meter Reset Fee**

A \$45 nonrefundable meter reset fee will be charged to any customer whereas the meter requires to be reset after a delinquent account has been discontinued.

**Courtesy Turn-on Fee**

A \$15 fee will be charged to any customer who request that his service be temporarily connected, allowing a maximum of 30 days of water usage. Applicable usages will be applied.

**Temporary Cut-off Service Fee**

A \$15 fee will be charged to any customer who request that his service be temporarily disconnected from the water system for any reason.

**Emergency Cut-off Service Fee**

A \$15 fee will be charged to any customer who request that his service cut-off for emergency purposes. 8:00am to 5:00pm Monday-Friday.

**After Hour Service Fee**

A \$45 fee is charged to any customer who requests any water-related service after nominal working hours: after 5:00pm., Monday through Friday, on weekends and holidays.

**Meter Testing/Exchange Fee**

A \$75 fee will be charged for having a flow testing service representative test a meter, 1 inch or smaller, for accuracy and the meter is found to be within industry tolerances (AWWA Standards). If the meter is found to be outside the industry tolerances, it will be replaced at no charge to the customer. The fees for all testing and replacements of meter sizes above 1 inch shall be determined by the Director of Public Works based on the prevailing cost of meter testing, replacement materials and labor.

**Meter Audit Fee**

A \$50 fee will be charged to a customer requesting an audit of his water meter; whereby the meter is read a minimum of four times, at varying periods of a day, within the monthly meter reading schedule to help determine peak usage, possible surges or loss within the private water system.

**Meter Reread/High Bill Check Fee**

No fee shall be charged for a customer's first request for a meter rereading/high bill check. If no problem is found and the customer requests a second investigation (within six months of the initial request a \$15 fee will be assessed), upon the next quest the following options are available:

- Service center testing of meter (charges will be according to fee listed above)
- Auditing the meter readings (charges will be according to fee listed above)

**Return Trip Service Fee**

A \$15 fee will be charged to any customer who missed an initially scheduled water service appointment and requests a return trip to provide the request service.

**Meter Tampering Fee**

A \$100 fee will be charged to any customer whose service has been tampered with in the following manner:

- meter lock broken;
- curb stop damaged or broken;
- dialer damaged or disconnected;
- meter lock removed;
- meter stolen;
- unauthorized connection inserted;

**Theft of Water Service**

Theft of water services refer to any customer who reconnects his water service in any way after the City has disconnected the water for nonpayment of delinquent bill. In addition to the amount of the delinquent bill, the "Reconnect Fee", the "Meter Reset fee" (if applicable) and the "Meter Tampering Fee" shall be paid before water service will be reconnected.

Nothing in the preceding shall be construed to prevent the City from pursuing civil or criminal penalties against any person or parties tampering with, damaging and/or using without authorization water service to the maximum allowed by local and state laws.